

Lok Sabha

Parliament Question Answer Publishing System

Frequently Asked questions (FAQs):

- 1. After clicking on the link <https://pqals.nic.in>, it gives the error like “There is a problem with the website’s security certificates. What does it mean?**

ANS: The PQALS application is running over SSL and for the first time, CCA, NICCA and NIC Sub CA Security Certificates will be required to be installed on the Computer on which the application is to be used. After successful installation of these certificates, it will not give any such error. Certificates can be downloaded and installed from the link given on the website <http://pqals.nic.in>

- 2. My user account has got locked. What is to be done?**

ANS: The PQALS application user accounts gets locked, if the user makes three failure attempts to login (typing of wrong password) The System will be automatically unlocked on the next day but for the same day, one has to contact the Shri Ajit Chaudhary, Deputy Director, Computer(Hardware & Software) Management Branch, Software Unit, Lok Sabha Secretariat (Tel. No. 23034561, lsqns@sansad.nic.in) to unlock the account.

- 3. I have forgotten my password. How it can be recovered ?**

ANS: The password cannot be recovered but it can be reset by the PQALS administrator. Only way to get the new password is to contact the Shri Ajit Chaudhary, Deputy Director, Computer(Hardware & Software) Management Branch, Software Unit, Lok Sabha Secretariat.

4. Before sitting date, is it possible to upload the Parliament Question/Answer listed against our Ministry ?

ANS: Yes, the replies to Parliament Questions can be uploaded before the Sitting date, but they will not be visible on the Lok Sabha site. The Parliament Question answers published by the Ministries shall be visible on the Lok Sabha website, only after the PQA administrator approves them.

5. I have uploaded the wrong question/Answer or annexure but I haven't saved it. Is it possible to re-upload the annexure?

ANS: Yes, before saving (submit) the annexure file, answer portion etc. can be uploaded again.

6. I am unable to log on though my user id and password although they are correct.

ANS: Close the current browser window and reopen the Parliament Question application (<https://pqals.nic.in>)

7. Can I Upload the English version first and Hindi version later?

ANS: The PQALS Application allows you to upload only the English version and annexure (without Hindi version), however the question will remain listed as Pending Question (Hindi Version Pending) and the contents will not be published by the PQALS administrator on the website. Once you upload the Hindi Version of the question /Answer then only the question

will be treated as uploaded question and the contents will be published on the question/answer portal of the Lok Sabha.

8. Who is the PQA-LS Administrator,

Shri Ajit Chaudhary, Deputy Director
Computer(Hardware & Software)
Management Branch, Software Unit,
Lok Sabha Secretariat,
Tel NO. 23034561,
Email: lsqns@sansad.nic.in